

VPAT™

Voluntary Product Accessibility Template®

Version 1.3

Date: November 6, 2013

Name of Product: Axway Transfer CFT 3.0.1 Copilot / Axway Transfer CFT 3.0.1 Navigator

Contact for more Information (name/phone/email):

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Summary Table

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| Criteria | Supporting Features | Remarks and explanations |
|---|----------------------------|---|
| Section 1194.21 Software Applications and Operating Systems | Supported with exceptions | <i>See Section 1194.21 Software Applications and Operating Systems - Detail</i> |
| Section 1194.22 Web-based Internet Information and Applications | Not applicable | |
| Section 1194.23 Telecommunications Products | Not applicable | |
| Section 1194.24 Video and Multi-media Products | Not applicable | |
| Section 1194.25 Self-Contained, Closed Products | Not applicable | |
| Section 1194.26 Desktop and Portable Computers | Not applicable | |
| Section 1194.31 Functional Performance Criteria | Supported with exceptions | <i>See Section 1194.31 Functional Performance</i> |

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| | | <i>Criteria - Detail</i> |
| Section 1194.41 Information, Documentation and Support | Supported with exceptions | <i>See Section 1194.41 Information, Documentation, and Support – Detail</i> |

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Section 1194.21 Software Applications and Operating Systems – Detail

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| <i>Criteria</i> | Supporting Features | Remarks and explanations |
|---|----------------------------|---|
| (a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually. | Supported with exceptions | Some functions are not executable from a keyboard only. For example, there are dropdowns in forms that do not respond to pressing on Enter key. Some tabs as well as the tool bar are not accessible by a keyboard. |
| (b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the | Supported | |

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| product developer. | | |
| (c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes. | Supported with exceptions | In some error dialogue boxes, the OK button does not receive the focus, however, pressing on [ESC] button allows the user to close the pop-up. |
| (d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text. | Supported with exceptions | Graphical elements are displayed with either embedded text or text directly above, below, or on the side of the graphical element. The screen reader does not read section titles, buttons in some forms and messages in some dialogue boxes. |
| (e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance. | Supported | |
| (f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes. | Supported | |
| (g) Applications shall not override user selected contrast and color selections and other individual display attributes. | Supported with exceptions | Application overrides user selected contrast theme except for the Help. Windows screen magnifier works with the application. |
| (h) When animation is displayed, the information shall be | Not applicable | |

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| displayable in at least one non-animated presentation mode at the option of the user. | | |
| (i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. | Supported | |
| (j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided. | Not applicable | |
| (k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz. | Not applicable | |
| (l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues. | Supported with exceptions | Some buttons do not receive focus and/or do not work when pressing the Enter key. |

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Section 1194.31 Functional Performance

Criteria – Detail

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| <i>Criteria</i> | Supporting Features | Remarks and explanations |
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| <p>(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.</p> | <p>Supported with exceptions</p> | <p>Screen reader works on some areas of the application.</p> |
| <p>(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.</p> | <p>Supported with exceptions</p> | <p>Audio representations would have to come from third party accessibility tools.</p> |
| <p>(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided</p> | <p>Not applicable</p> | |
| <p>(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.</p> | <p>Not applicable</p> | |
| <p>(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.</p> | <p>Not applicable</p> | |
| <p>(f) At least one mode of operation and information retrieval that does not require</p> | <p>Supported</p> | <p>Simple text input and general mouse control is all that is required to</p> |

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| fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided. | | manage the application. |
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Section 1194.41 Information, Documentation and Support – Detail

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| Criteria | Supporting Features | Remarks and explanations |
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| (a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge | Supported | The product documentation is provided electronically. The documentation can be converted to alternate formats such as text by using readily available conversion applications. |
| (b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge. | Supported with exceptions | A specific topic documenting the accessibility features of the product and documentation will be delivered. |
| (c) Support services for products shall accommodate the communication needs of end-users with disabilities. | Supported | Axway Support services provide several methods (email, phone, and website) by which trouble tickets can be communicated and resolved. |

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