

VPAT™

Voluntary Product Accessibility Template®

Version 1.4

Date: April 25, 2014

Name of Product: Axway Sentinel 4.1.0

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Section 1194.21 Software Applications and Operating Systems – Detail

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<i>Criteria</i>	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supported with exceptions	<p>The Axway Sentinel Solution provides a user interface consisting of a combination of graphical and textual elements. All functions can be discerned textually. Responses can be discerned textually as well.</p> <p>Sentinel offers multiple different out-of-the-box end user UIs, which are distributed with the product. Some are full keyboard-driven, while some are only partially keyboard-driven.</p> <p>Graphical design for reports and dashboards cannot be accomplished with keyboard only; use of a mouse is required.</p>
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features	supported	As long as the selected host application (browser) is supported by third-party accessibility options, there is no known interference with such

<p>are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</p>		<p>accessibility features.</p>
<p>(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.</p>	<p>Supported with minor exceptions</p>	<p>Sentinel UIs generally identify every field which has focus.</p>
<p>(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.</p>	<p>Supported with minor exceptions</p>	<p>There are a few cases in the Sentinel design UI where graphical buttons have no direct text (but do have hover text).</p>
<p>(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.</p>	<p>Supported with exceptions</p>	<p>Sentinel Web Dashboard has some icons which are not consistent with the rest of the Axway 5 products, different edit icons for editing different objects, such as dashboards and tables. It also some generic icons that are non-clickable and used for many different objects in the administrative functions. Axway is in the process of updating all of these icons to be consistent.</p>

<p>(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p>	<p>Supported</p>	<p>The Axway Solution is managed via a standard operating system functions for displaying text. As such, all textual information is accessible.</p>
<p>(g) Applications shall not override user selected contrast and color selections and other individual display attributes.</p>	<p>Supported with minor exceptions</p>	<p>The Axway Solution does not override user selected display attributes, including contrast, color or other.</p> <p>There are situations where wallpaper or other backgrounds overlay background colors</p>
<p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p>	<p>Not applicable</p>	
<p>(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>	<p>Supported</p>	<p>All information is displayed as textual or a combination of graphic/textual. Color only is used to enhance text or a graphic, but never in place of text or a unique graphic.</p>
<p>(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.</p>	<p>Not applicable</p>	
<p>(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Supported</p>	<p>There are no flashing elements or blinking objects.</p>
<p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of</p>	<p>supported</p>	<p>The Solution is operated and configured via a standard web browser. As long as the selected browser is supported by third-party accessibility options, there will be no interference with such accessibility features.</p>

the form, including all directions and cues.

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Section 1194.22 Web-based Internet information and applications – Detail

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Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supported with minor exceptions	Some non-text elements on a screen may or may not have associated text at the same location, or an associated tooltip.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not applicable	
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supported with exceptions	Sentinel Monitoring conveys status based on user-specified colors, so searches must also return columns which include other details to convey status.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	NOT TESTED	Note to tester: Design and view pages for all reports and dashboards and admin pages must not be dependent on a stylesheet. If the user turns off the stylesheet, they should still be organized and

		readable.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not applicable	
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not applicable	
(g) Row and column headers shall be identified for data tables.	Supported	When data is displayed in tables, all row and column headers are labeled with the corresponding value type or row identity indicator of the corresponding column or row.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not applicable	The Axway Solution provides a streamlined and efficient presentation of the data, which does not include multi-level tables. As such, logical levels of data presented are limited to one.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Supported	All sets of common functions that are grouped into frames have frame titles. In the user UI, these include collapsible frames. When this occurs, the frame is clearly labeled with text.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supported	There are no flickering screens or text areas.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply	Not applicable	There are no text-only pages.

with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.		
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supported	Only a small number of page elements are rendered via client side scripting, and these have an associated title. In the user UI, all functions are labeled with text.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Supported	A link to a standard Oracle Java or Flash plug-in download is displayed when necessary.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supported	Text entry fields have descriptive names which can be used by third-party applications to assist with form completion
(o) A method shall be provided that permits users to skip repetitive navigation links.	Not supported	Sentinel Web Dashboard uses a sidebar with a folder-based navigation system. Sentinel Monitoring does not currently provide a skip navigation link, but only has 3 tabs and no subtabs.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Supported	No timed responses are required. There is only a customizable session timeout, but this is generally set to

		30 minutes or longer, and can be removed if necessary.
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Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

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<p>Section 1194.31 Functional Performance</p> <p>Criteria – Detail</p> <p>VPAT™</p> <p>Voluntary Product Accessibility Template®</p>		
<i>Criteria</i>	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supported with exceptions	Part of The Solution is operated and configured via a standard web browser. As long as the selected browser is supported by third-party accessibility options, visually impaired users can access the application with assistance from the third party accessibility framework.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working	Supported with exceptions	Browser-based UI can be modified by the end user, however any audio representations would have to come from third party accessibility tools.

together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.		
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Not applicable	There are no audio components to the Axway software
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not applicable	
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not applicable	
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supported with exceptions	Sentinel Web Dashboard requires a mouse to design reports and dashboards.

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***Section 1194.41 Information, Documentation
and Support – Detail***

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Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported	The product documentation is provided electronically. The documentation can be converted to alternate formats such as text by using readily available conversion applications.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported with exceptions	A specific topic documenting the accessibility features of the product and documentation will be delivered.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported	Axway Support services provide several methods (email, phone, and website) by which trouble tickets can be communicated and resolved.

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