



# Axway Voluntary Product Accessibility Template (VPAT)

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This Voluntary Product Accessibility Template, or VPAT, is a tool that administrators and decision-makers can use to evaluate Axway products conformance with Section 508.

[GSA Government-wide Section 508 Accessibility Program](#)

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# Section 508 of the Rehabilitation Act

## 1194.21 Software applications and operating systems

CRITERIA	SUPPORTING FEATURES	REMARKS AND EXPLANATIONS
1194.21 (a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports	All tasks and functionality from the UI is keyboard accessible. In addition most Secure Client functions can also be executed via a command line interface.
1194.21 (b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports	The software does not specifically override any known accessibility options. As a java application, Java accessibility features of implicitly included.

<p>1194.21 (c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that assistive technology can track focus and focus changes.</p>	<p>Supports</p>	<p>The focus can easily be discerned on all text fields and function keys. It is harder, but not impossible, to discern focus on fields within a table, but easy to determine the row in a table with focus, which is far more important – individual cell selection is mostly important for screen reader users.</p>
<p>1194.21 (d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to assistive technology. When an image represents a program element, the information conveyed by the image must also be available in text.</p>	<p>Supports</p>	<p>Standard JAVA Swing elements are used with all accessibility features enabled. Graphical elements have either text or hover-text. Hover-text is added as a description for screen reader users. Using one or the other, assistive technology tools should be able to read it and present the function to the user appropriately. There are no cases where images have no textual representation.</p>
<p>1194.21 (e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.</p>	<p>Supports</p>	<p>Axway implements unique and consistent graphic or bitmap for available functions within the solution.</p>
<p>1194.21 (f) Textual information shall be provided through</p>	<p>Supports</p>	<p>The Axway Solution is managed via a Java Swing interface. As such, all</p>

operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.

textual information is accessible using Java Accessibility features or OS-level accessibility features.

1194.21 (g) Applications shall not override user selected contrast and color selections and other individual display attributes.

Does not support

The Axway Solution is managed via a Java Swing interface. As such it does not support Windows hi-contrast mode.

1194.21 (h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.

Not applicable

1194.21 (i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.

Supports

All information is displayed as textual or a combination of graphic/textual. Color only is used to enhance text or a graphic, but never in place of text or a unique graphic.

1194.21 (j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.

Not applicable

1194.21 (k) Software shall not use flashing or blinking text, objects, or other elements having a flash or

Not applicable

blink frequency greater than 2 Hz and lower than 55 Hz.

1194.21 (l) When electronic forms are used, the form shall allow people using assistive technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.

Supports

The Solution is built as a standard Java application, using Java accessibility features. As long as the third-party accessibility tool supports Java applications, there will be no interference with such accessibility features.

## 1194.22 Web based intranet and Internet information and applications

### CRITERIA

### SUPPORTING FEATURES

### REMARKS AND EXPLANATIONS

1194.22 (a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).

Supports

There are not any non-text elements on a screen which do not have associated text at the same location, or an associated tooltip. Tooltips are added as description to the element, which is accessible by screen readers.

1194.22 (b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.

Not applicable

<p>1194.22 (c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.</p>	<p>Not applicable</p>	
<p>1194.22 (d) Documents shall be organized so they are readable without requiring an associated style sheet.</p>	<p>Not applicable</p>	
<p>1194.22 (e) Redundant text links shall be provided for each active region of a server-side image map.</p>	<p>Not applicable</p>	
<p>1194.22 (f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.</p>	<p>Not applicable</p>	
<p>1194.22 (g) Row and column headers shall be identified for data tables.</p>	<p>Supports</p>	<p>This is done using Java Swing table components which are accessible by design.</p>
<p>1194.22 (h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.</p>	<p>Not applicable</p>	
<p>1194.22 (i) Frames shall be titled with text that facilitates frame identification and</p>	<p>Not applicable</p>	

navigation.

1194.22 (j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.

Not applicable

1194.22 (k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.

Not applicable

1194.22 (l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by assistive technology.

Not applicable

1194.22 (m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with 1194.21(a) through (l).

Not applicable



<p>1194.22 (n) When electronic forms are designed to be completed on-line, the form shall allow people using assistive technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supports</p>	<p>Text entry fields have descriptive names which can be used by third-party applications to assist with form completion.</p>
<p>1194.22 (o) A method shall be provided that permits users to skip repetitive navigation links.</p>	<p>Supports</p>	<p>The application provide shortcuts and ALT keys, following desktop application patterns.</p>
<p>1194.22 (p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.</p>	<p>Supports</p>	<p>No timed responses are required. There is only a customizable session timeout, but this is generally set to 30 minutes or longer.</p>

<p>1194.31 Functional performance criteria</p>
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<p><b>CRITERIA</b></p>	<p><b>SUPPORTING FEATURES</b></p>	<p><b>REMARKS AND EXPLANATIONS</b></p>
<p>(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.</p>	<p>Supports</p>	<p>The Solution is operated and configured via a Java application launched as an executable. As long as the third-party accessibility too supports java applications, visually impaired users can access the application with</p>

assistance from the third party accessibility framework.

(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.

Not applicable

(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided.

Not applicable

(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.

Not applicable

(e) At least one mode of operation and information retrieval that does not require user speech shall

Not applicable

be provided, or support for Assistive Technology used by people with disabilities shall be provided.

(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.

Supports

Simple text input and general keyboard control is all that is required to manage the application.

#### 1194.41 Information, documentation and support

##### CRITERIA

##### SUPPORTING FEATURES

##### REMARKS AND EXPLANATIONS

(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.

Supports

The product documentation is provided electronically. The documentation can be converted to alternate formats such as text by using readily available conversion applications.

(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.

Supports

Accessibility features are described in the Secure Client accessibility section in the digital version of the Help available from the button with the corresponding name.

(c) Support services for

Supports

Axway Support services

products shall accommodate the communication needs of end-users with disabilities.

provide several methods (email, phone, and website) by which trouble tickets can be communicated and resolved.