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Voluntary Product Accessibility Template®

Version 1.3

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Name of Product: Axway Secure Client 6.0.0

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Section 1194.21 Software Applications and Operating Systems – Detail

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<i>Criteria</i>	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supported with exceptions	<p>The Axway Secure Client (SC) Solution provides a thick-client user interface consisting of a combination of graphical and textual elements. All functions can be discerned textually via mouse hovers, which can be converted into textual definitions by accessibility software. Responses can be discerned textually as well.</p> <p>SC UI is fully keyboard driven, with the exception of a limited set of items on the menu. All other functions can be tabbed to, with tabbing out of tables requiring a control-tab function.</p> <p>Most Secure Client functions can also be executed via a command line interface, This can provide an alternate UI in those rare situations where a function</p>

		cannot be discerned graphically
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	supported	The software does not specifically override any known accessibility options. As a java application, Java accessibility features of implicitly included.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supported with minor exceptions	The focus can easily be discerned on all text fields and function keys. It is harder, but not impossible, to discern focus on fields within a table, but easy to determine the row in a table with focus, which is far more important.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supported with minor exceptions	Graphical elements have either text or hover-text. Using one or the other, assistive technology tools should be able to read it and present the function to the user appropriately. There are no cases where images have no textual representation.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the	supported	Axway implements unique and consistent graphic or bitmap for available functions within the solution.

meaning assigned to those images shall be consistent throughout an application's performance.		
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	supported	The Axway Solution is managed via a java interface.. As such, all textual information is accessible using Java Accessibility features or OS-level accessibility features..
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supported with exceptions	The Axway Solution does not render its own screen using user selected display attributes. It does not Override windows display attributes in other ways. There are situations where wallpaper or other backgrounds overlay background colors
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not applicable	
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supported	All information is displayed as textual or a combination of graphic/textual. Color only is used to enhance text or a graphic, but never in place of text or a unique graphic.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not applicable	
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supported	There are no flashing elements or blinking objects.
(l) When electronic forms are used, the form shall allow	supported	The Solution is built as a standard Java application, using

<p>people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>		<p>Java accessibility features. As long as the third-party accessibility tool supports Java applications, there will be no interference with such accessibility features.</p>
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**Section 1194.22 Web-based Internet
information and applications – Detail**

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Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supported	There are not any non-text elements on a screen which do not have associated text at the same location, or an associated tooltip.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not applicable	
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Not applicable	Color is never used as a primary indicator.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Not applicable	The solution is not a document based solution.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not applicable	
(f) Client-side image maps shall be	Not applicable	

provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.		
(g) Row and column headers shall be identified for data tables.	Supported	When data is displayed in tables, all row and column headers are labeled with the corresponding value type or row identity indicator of the corresponding column or row.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not applicable	The Axway Solution provides a streamlined and efficient presentation of the data, which does not include multi-level tables. As such, logical levels of data presentment are limited to one.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Supported	Browser type frame technology is not used. Tab groups are used, and all tabs are clearly labeled with text.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	supported	There is no flickering screens or text areas.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not applicable	There are no text-only pages.
(l) When pages utilize scripting languages to display content, or to create interface elements, the	Supported	The UI is not rendered using a scripting language.

information provided by the script shall be identified with functional text that can be read by Assistive Technology.		
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Not Applicable	No applets or plug-ins are used in Secure Client.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supported	Text entry fields have descriptive names which can be used by third-party applications to assist with form completion
(o) A method shall be provided that permits users to skip repetitive navigation links.	Supported	There are no specific instances of repetitive links except in tables. The control-tab function skips those repetitive links.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	supported	No timed responses are required. There is only a customizable session timeout, but this is generally set to 30 minutes or longer.

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

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Section 1194.31 Functional Performance

Criteria – Detail

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Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supported	The Solution is operated and configured via a java application launched as an executable. As long as the third-party accessibility tool supports java applications, visually impaired users can access the application with assistance from the third party accessibility framework.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	supported	Graphical and textual elements can be increased in size by the user by increasing the display size, however audio representations would have to come from third party accessibility tools.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Not applicable	There are no audio components to the Axway software
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an	Not applicable	

enhanced auditory fashion, or support for assistive hearing devices shall be provided.		
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not applicable	
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	supported	Simple text input and general keyboard control is all that is required to manage the application.

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**Section 1194.41 Information, Documentation
and Support – Detail**

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Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported	The product documentation is provided electronically. The documentation can be converted to alternate formats such as text by using readily available conversion applications.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in	Supported with exceptions	A specific topic documenting the accessibility features of the product and

alternate formats or alternate methods upon request, at no additional charge.		documentation will be delivered.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported	Axway Support services provide several methods (email, phone, and website) by which trouble tickets can be communicated and resolved.

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