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Voluntary Product Accessibility Template®

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Name of Product: Axway Interchange 5.10.1

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Section 1194.21 Software Applications and Operating Systems – Detail

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Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports with Exceptions	Graphical elements are labeled, and when the mouse hovers above a graphical element, sometimes a tooltip is presented to provide greater context to the purpose or function of the element. Assistive technology should render those tooltips when the user tabs onto the graphic, thus filling in gaps in the response textually.

<p>(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</p>	<p>Supports</p>	<p>The product is operated and configured via a standard web browser. As long as the selected browser is supported by third-party accessibility options, there will be no interference with such accessibility features.</p>
<p>(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.</p>	<p>Supports</p>	<p>This is standard among standard web-browser interfaces. Additionally, for graphical elements, when the mouse is over one of these elements, Axway Interchange displays a box around the element that currently has focus.</p>
<p>(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.</p>	<p>Supports with Exceptions</p>	<p>Graphical elements sometimes display a tool tip when the mouse hovers over the element. Tool tip content is available to assistive technology tools.</p>

<p>(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.</p>	<p>Supports</p>	<p>Axway implements unique and consistent graphic or bitmap for available functions within the solution.</p>
<p>(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p>	<p>Supports</p>	<p>The Axway Solution is managed via a standard web browser. As such, all textual information is accessible.</p>
<p>(g) Applications shall not override user selected contrast and color selections and other individual display attributes.</p>	<p>Does Not Support</p>	<p>Interchange uses hard coded colors in its style sheets.</p>
<p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p>	<p>Not applicable</p>	
<p>(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>	<p>Supports</p>	<p>All information is displayed as textual or a combination of graphic/textual.</p>
<p>(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.</p>	<p>Not applicable</p>	<p>Interchange does not allow color selection.</p>

(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports	There are no flashing elements or blinking objects.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports	The Solution is operated and configured via a standard web browser. As long as the selected browser is supported by third-party accessibility options, there will be no interference with such accessibility features.

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Section 1194.22 Web-based Internet information and applications – Detail

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<i>Criteria</i>	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports with Exceptions	Most images will have a proper alternate description.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not applicable	

<p>(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.</p>	<p>Not applicable</p>	<p>Color is not used as a primary indicator.</p>
<p>(d) Documents shall be organized so they are readable without requiring an associated style sheet.</p>	<p>Does not support</p>	<p>Interchange has not been tested for compliance.</p>
<p>(e) Redundant text links shall be provided for each active region of a server-side image map.</p>	<p>Not applicable</p>	
<p>(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.</p>	<p>Not applicable</p>	
<p>(g) Row and column headers shall be identified for data tables.</p>	<p>Supports</p>	<p>When data is displayed in tables, all row and column headers are labeled with the corresponding value type or row number of the corresponding column or row.</p>
<p>(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.</p>	<p>Not applicable</p>	<p>Logical levels of data presentation are limited to one.</p>
<p>(i) Frames shall be titled with text that facilitates frame identification and navigation</p>	<p>Not applicable</p>	<p>Interchange does not use frames.</p>
<p>(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz</p>	<p>Supports</p>	

<p>and lower than 55 Hz.</p>		
<p>(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.</p>	<p>Does not support</p>	<p>Interchange does not provide alternate text only pages.</p>
<p>(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.</p>	<p>Supports</p>	<p>When script is used, it generates standard HTML elements.</p>
<p>(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).</p>	<p>Supports with Exceptions</p>	<p>The compliance for any applets is the same as general Interchange compliance.</p>
<p>(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supports with Exceptions</p>	<p>All text fields have descriptive names which can be used by third-party applications to assist with form completion, however this has not been tested.</p>

(o) A method shall be provided that permits users to skip repetitive navigation links.	Supports	Axway Interchange provides an efficient user interface that minimizes or eliminates repetitive navigation links.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not applicable	

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

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Section 1194.31 Functional Performance Criteria

– Detail

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<i>Criteria</i>	Supporting Features	Remarks and explanations
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<p>(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.</p>	<p>Supports</p>	<p>Axway Interchange is operated and configured via a standard web browser. As long as the selected browser is supported by third-party accessibility options, visually impaired users can access the application with assistance from the third party accessibility framework.</p>
<p>(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.</p>	<p>Supports</p>	<p>Graphical and textual elements can be increased by the user within the browser, however audio representations would have to come from third party accessibility tools.</p>
<p>(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided</p>	<p>Not applicable</p>	
<p>(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.</p>	<p>Not applicable</p>	

(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not applicable	
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports	Simple text input and general mouse control is all that is required to manage the application via the web-based user interface.

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**Section 1194.41 Information, Documentation
and Support – Detail**

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<i>Criteria</i>	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports	The product documentation is provided electronically. The documentation can be converted to alternate formats such as text by using readily available conversion applications.

<p>(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.</p>	<p>Supports</p>	
<p>(c) Support services for products shall accommodate the communication needs of end-users with disabilities.</p>	<p>Supports</p>	<p>Axway Support services provide several methods (email, phone, and website) by which trouble tickets can be communicated and resolved.</p>

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