



Axway Voluntary Product Accessibility Template (VPAT)

Version 2.0

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Product name	Desktop Validator
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This Voluntary Product Accessibility Template, or VPAT, is a tool that administrators and decision-makers can use to evaluate Axway products conformance with the WCAG 2.0 standards, level AAA and Section 508.

[WCAG 2.0 Guidelines](#)

[GSA Government-wide Section 508 Accessibility Program](#)

Section 508 Summary table

GUIDELINE	SUPPORTING FEATURES	REMARKS AND EXPLANATIONS
1194.21 Software applications and operating systems	[Supports, Supports with exceptions, Not applicable]	See Section 1194.21 for more details.
1194.22 Web based intranet and Internet information and applications	Not applicable	
1194.31 Functional performance criteria	[Does not support, Supports with exceptions, Supports, Not applicable]	See Section 1194.31 for more details.
1194.41 Information, documentation and support	Supports	See Section 1194.41 for more details.

Section 508 of the Rehabilitation Act

1194.21 Software applications and operating systems

CRITERIA	SUPPORTING FEATURES	REMARKS AND EXPLANATIONS
1194.21 (a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports	
1194.21 (b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product	Supports with exceptions	When the Windows High Contrast Scheme is used, the disabled portions of some tabs in the Axway Desktop Validator product are not very clear. The Microsoft Inspect tool is able to read all the text on the screen, but when the Microsoft Narrator is used, it only reads the title of the product window and does not read the individual tab contents, except for buttons focused on. The JAWS screen reader is able to read most of the text in the tabs, except it incorrectly says that a checkbox is not checked, even though it is.

developer.

The NVDA screen reader is able to read all the text fairly well, including the focused areas.

1194.21 (c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that assistive technology can track focus and focus changes.

Supports

1194.21 (d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to assistive technology. When an image represents a program element, the information conveyed by the image must also be available in text.

Supports with exceptions.

Though the NVDA screen reader is able to read all the text fairly well, the Microsoft Narrator only reads the title as in point (b) above.

1194.21 (e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.

Not applicable

No images are used to identify controls, programmatic elements, status, etc.

1194.21 (f) Textual

Supports with exceptions

Though the NVDA screen

information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.

reader is able to read all the text fairly well, the Microsoft Narrator tool has the same problem as mentioned in point (b) above.

1194.21 (g) Applications shall not override user selected contrast and color selections and other individual display attributes.

Supports

1194.21 (h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.

Not applicable

1194.21 (i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.

Supports

Axway Desktop Validator does not need color coding to convey information.

1194.21 (j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.

Not applicable

1194.21 (k) Software shall not use flashing or blinking

Supports

text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.

1194.21 (l) When electronic forms are used, the form shall allow people using assistive technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.

Supports with exceptions

In Windows High Contrast mode, the same issues exist as in point (b) above. Though the NVDA screen reader is able to read all the text fairly well, the Microsoft Narrator tool has the same issue as mentioned in point (b) above.

1194.22 Web based intranet and Internet information and applications

CRITERIA

SUPPORTING FEATURES

REMARKS AND EXPLANATIONS

1194.22 (a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).

Not applicable

1194.22 (b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.

Not applicable

1194.22 (c) Web pages shall be designed so that all

Not applicable

information conveyed with color is also available without color, for example from context or markup.

1194.22 (d) Documents shall be organized so they are readable without requiring an associated style sheet.

Not applicable

1194.22 (e) Redundant text links shall be provided for each active region of a server-side image map.

Not applicable

1194.22 (f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.

Not applicable

1194.22 (g) Row and column headers shall be identified for data tables.

Not applicable

1194.22 (h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.

Not applicable

1194.22 (i) Frames shall be titled with text that facilitates frame identification and navigation.

Not applicable

1194.22 (j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.

Not applicable

1194.22 (k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.

Not applicable

1194.22 (l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by assistive technology.

Not applicable

1194.22 (m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with 1194.21 (a) through (l).

Not applicable

1194.22 (n) When electronic forms are designed to be completed

Not applicable

on-line, the form shall allow people using assistive technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.

1194.22 (o) A method shall be provided that permits users to skip repetitive navigation links.

Not applicable

1194.22 (p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.

Not applicable

1194.31 Functional performance criteria

CRITERIA	SUPPORTING FEATURES	REMARKS AND EXPLANATIONS
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports with exceptions	Though the NVDA screen reader is able to read all the text fairly well, the Windows narrator cannot read the contents within individual tabs in the Axway Desktop Validtor.
(b) At least one mode of	Supports with exceptions	While Axway Desktop

operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.

Validator supports screen magnifiers, it may be a problem for people with reduced visual acuity or color perception, as some content is not clear when viewed in Windows High Contrast Mode.

(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided.

Supports

(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.

Not applicable

(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.

Supports

Speech is not required to interact with Axway Desktop Validator.

(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.

Does not support

Axway Desktop Validator does not provide any shortcuts.

1194.41 Information, documentation and support

CRITERIA	SUPPORTING FEATURES	REMARKS AND EXPLANATIONS
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supports	Product documentation is provided in pdf format. If needed, the document can be converted to other formats using readily available conversion applications.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	??	Will this VPAT document be made available to users ?
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	Axway Support services provide several methods (email, phone, website) by which trouble tickets can be communicated and resolved.