

# Voluntary Product Accessibility Template<sup>®</sup>

Version 1.2

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**Name of Product:** Axway Central Governance 1.0.3

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## Summary Table

VPAT<sup>™</sup>

### Voluntary Product Accessibility Template<sup>®</sup>

**Note:** This VPAT documents the results of testing procedures updated for the Section 508-refresh/WCAG 2.0 harmonization criteria. Test results for these additional criteria are documented in [Appendix A](#).

Criteria	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Does not support	See §1194.21 for more details
Section 1194.22 Web-based internet information and applications	Does not support	See §1194.22 for more details
Section 1194.23 - Telecommunications Products	Not applicable	-
Section 1194.24 - Video and Multimedia Products	Not applicable	-
Section 1194.25 – Self-Contained, Closed Products	Not applicable	-
Section 1194.26 - Desktop and Portable Computers	Not applicable	-
Section 1194.31 - Functional Performance Criteria	Does not support	See §1194.31 for more details
Section 1194.41 - Information, Documentation, Support	Not applicable	-

**SECTION 1194.21 SOFTWARE APPLICATIONS AND OPERATING SYSTEMS –  
DETAIL  
VOLUNTARY PRODUCT ACCESSIBILITY TEMPLATE**

Criteria	Supporting Features	Remarks and explanations
<p>(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.</p>	<p>Does not support</p>	<p>Some content in Axway Central Governance cannot be reached or operated via the keyboard (not all listed):</p> <ul style="list-style-type: none"> <li>• Custom drop-downs</li> <li>• Custom Policy edit/locking controls</li> <li>• “Remove item” controls</li> <li>• Expand/collapse controls</li> <li>• Help tooltip trigger controls</li> </ul>
<p>b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</p>	<p>Supports with exceptions</p>	<p>Specific items of content in Axway Central Governance are missing when the site is viewed in Windows High Contrast Mode (not all listed):</p> <ul style="list-style-type: none"> <li>• Some buttons (particularly in Help Center)</li> <li>• Custom Policy edit/locking controls</li> <li>• “Remove item” controls</li> <li>• Expand/collapse controls</li> <li>• Help tooltip trigger controls</li> </ul>
<p>(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.</p>	<p>Supports with exceptions</p>	<p>Focus in Axway Central Governance is generally clearly represented in Axway Central Governance, however it is not present in some cases (not all listed):</p> <ul style="list-style-type: none"> <li>• Help Center buttons</li> </ul>

<p>(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.</p>	<p>Does not support</p>	<p>Several user interface components in Axway Central Governance do not convey name, role and to Assistive Technology (not all listed):</p> <ul style="list-style-type: none"> <li>• Custom drop-downs</li> <li>• Custom Policy edit/locking controls</li> <li>• “Remove item” controls</li> <li>• Expand/collapse controls</li> </ul> <p>Help tooltip trigger controls These include custom drop-down boxes, custom controls used in Policy editing and sortable table headers.</p>
<p>(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.</p>	<p>Supports</p>	<p>Bitmap image based controls are represented consistently in Axway Central Governance.</p>
<p>(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p>	<p>Supports with exceptions</p>	<p>Generally, the site uses marked up text styled with CSS. However, there are some exceptions where text is provided as images of text, including the image as containing the logo and “Axway” or “Axway Central Governance” text and no text alternatives provided.</p>
<p>(g) Applications shall not override user selected contrast and color selections and other individual display attributes.</p>	<p>Does not support</p>	<p>In Windows High Contrast mode, some content is not available, as described in (b) above</p>
<p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p>	<p>Not Applicable</p>	<p>There are no animations in Axway Central Governance.</p>

<p>(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>	<p>Supports with exceptions</p>	<p>In some screens, color is relied upon to indicate information (not all listed):</p> <ul style="list-style-type: none"> <li>• Current navigation “tab”</li> <li>• Errors on forms</li> <li>• Current filtering setting for tables</li> </ul>
<p>(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.</p>	<p>Not applicable</p>	<p>Axway Central Governance does not permit a user to adjust color and contrast settings.</p>
<p>(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Supports</p>	<p>Axway Central Governance does not employ flashing elements.</p>
<p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Does not support</p>	<p>Some form fields are not provided with suitable programmatic labels, cues or error indication.</p>

**SECTION 1194.22 WEB-BASED INTERNET INFORMATION AND APPLICATIONS –  
DETAIL  
VOLUNTARY PRODUCT ACCESSIBILITY TEMPLATE**

Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Does not support	Within some Help Center topics, images are missing equivalent text alternatives.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable	There are no multimedia presentations in Axway Central Governance.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports with exceptions	<p>In general, color is not relied upon for information delivery. However, some information is conveyed using color alone (not all listed):</p> <ul style="list-style-type: none"> <li>• Current navigation “tab”</li> <li>• Filtering setting in tables</li> </ul>
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Does not support	When some pages are viewed without style sheets, hidden content becomes visible, reducing comprehensibility.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not applicable	There are no server-side image maps in Axway Central Governance.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not applicable	There are no server-side image maps in Axway Central Governance.
(g) Row and column headers shall be identified for data tables.	Does not support	Axway Central Governance data tables have the column headers in separate tables to the data cells. This results in the headers not being

		associated with the data cells.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not applicable	There are no complex data tables in Axway Central Governance.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Not applicable	There are no frames in Axway Central Governance.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	Pages in Axway Central Governance do not flicker.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not applicable	Axway Central Governance content can be made accessible without the need for provision of a text only page.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supports with exceptions	Some Axway Central Governance custom user interface components with scripted behavior do not convey role and state in an accessible way, for example, drop-down list boxes.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Supports with exceptions	A Java runtime is required to run some parts of Axway Central Governance (and no link to obtain a JRE is provided).
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality	Does not support	Most form fields in Axway Central Governance are not provided with suitable programmatic labels (nor additional cues and error messages).

required for completion and submission of the form, including all directions and cues.		
(o) A method shall be provided that permits users to skip repetitive navigation links.	Does not support	Across the Axway Central Governance, there is no skip-link to enable direct access to the main content area.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Does not support	No timeout warning or extension method is present within Axway Central Governance.

**SECTION 1194.31 FUNCTIONAL PERFORMANCE CRITERIA  
VOLUNTARY PRODUCT ACCESSIBILITY TEMPLATE**

Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Does not support	<p>Axway Central Governance will present some problems to blind and visually impaired people, in the form of:</p> <ul style="list-style-type: none"> <li>• Images are missing equivalent text alternatives</li> <li>• User interface components, specifically custom drop-down lists and Policy editing controls, that are not provided with accessible name, role and state information</li> </ul>
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Does not support	<p>Axway Central Governance will present some problems to people with reduced visual acuity or color perception, in the form of:</p> <ul style="list-style-type: none"> <li>• Some content is not available when viewed in Windows High Contrast Mode</li> <li>• Some content relies on color perception</li> </ul>
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supports	
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be	Not applicable	



provided.		
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supports	Speech is not required to interact with Axway Central Governance.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Does not support	The Axway Central Governance site has significant features that cannot be operated without using a mouse, including custom Policy editing controls and some drop-down lists.

**APPENDIX A: RESULTS OF TESTING TO SECTION 508-REFRESH/WCAG 2.0  
HARMONIZATION CRITERIA**

Criteria	Supporting Features	Remarks and explanations
WCAG2.0: 1.3.1 Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. (Level A)	Supports with exceptions	<p>Generally, information, structure, and relationships can be programmatically determined in the content of Axway Central Governance, with some exceptions (not all listed):</p> <ul style="list-style-type: none"> <li>• Lists of links, particularly in the Edit Alert Rule form, are not identified as lists or wrapped in suitable custom controls</li> <li>• Most text that visually resembles headings is not identified as a heading</li> </ul>
WCAG2.0: 2.4.2 Web pages have titles that describe the topic or purpose. (Level A)	Supports	
WCAG2.0: 2.4.4 The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general. (Level A)	Supports with exceptions	<p>Most link text in Axway Central Governance gives, either on its own or with link context, an indication of the link purpose. However there are some exceptions (not all listed):</p> <ul style="list-style-type: none"> <li>• The “View Log” links</li> </ul>
WCAG 2.0: 2.4.5 More than one way is available to locate a Web page within a set of Web pages except where the Web page is a result of, or a step in, a process. (Level AA)	Supports with exceptions	<p>Most pages in Axway Central Governance can be accessed via the menu bar and its drop-down lists (which are not keyboard-accessible) or in two steps via the menu bar for the top-level link and its keyboard-accessible secondary menu bar for the second-level link.</p>
WCAG2.0: 2.4.6 Headings and labels describe topic or purpose. (Level AA)	Supports	<p>Headings and labels are provided in Axway Central Governance (but are not generally marked up to expose their semantics to Assistive technology. Refer to WCAG2.0:</p>

		1.3.1)
WCAG2.0: 3.1.1 The default human language of each document or Web page can be programmatically determined. (Level A)	Does not support	The language of pages in Axway Central Governance is not specified.
WCAG2.0: 3.1.2 The default human language of each passage or phrase can be programmatically determined except for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text. (Level AA)	Not applicable	
WCAG2.0: 3.2.3 Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user. (Level AA)	Supports	Navigation mechanisms are consistent across Axway Central Governance.
WCAG2.0: 3.2.4 Components that have the same functionality within a set of Web pages are identified consistently. (Level AA)	Supports	There is consistency in controls and widget appearance across Axway Central Governance.
WCAG2.0: 4.1.1 In content implemented using markup language, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features. (Level A)	Supports with exceptions	Most pages within Axway Central Governance comply with parsing guidelines, but some feature invalid nesting or duplicate IDs (and all feature some form of HTML validation error).