

# Axway Accessibility Conformance Report

## International Edition

(Based on VPAT® Version 2.4)

**Name of Product/Version: ST Web Client v1.11.0-1+**

**Report Date: October 2020**

### Product Description:

**ST Web Client** allows you to safely exchange files with *Axway SecureTransport*. You can use the **ST Web Client** to manage: Preferences and passwords, File and folders, Uploads, Mailbox, and Email.

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### Notes

#### History of changes

Report changes are described in the following table:

| Report Date  | Explanations  |
|--------------|---|
| October 2020 | Report updates for version <b>1.11.0-1</b> or any newer version than this (distributed with <i>ST</i> 5.4 or above).<br>Remaking the document to format based on the official International Edition of VPAT® Version 2.4, including |

| Report Date   | Explanations   |
|---------------|--|
|               | Revised Section 508 and <i>EN 301 549</i> reports. Using existing conclusions from the March 2018 report with full support for <i>WCAG 2.0</i> Level AA. Sanity checking the user interface with semi-automated tools and latest screen reader versions, browsers, and operating systems.            |
| March 2018    | Report updates for version <b>1.11.0-1</b> or any newer version than this (distribute with <i>ST 5.4</i> or above), with all <i>WCAG 2.0</i> Level AA and some Level AAA criteria supported and tested with <i>JAWS 17</i> , with <i>NVDA 2017.4</i> , and using <i>Windows</i> high contrast theme. |
| February 2016 | Initial official report for the first GA version <b>1.2.0-9</b> (distributed with <i>ST 5.3.5</i> ), with several unsupported criteria from <i>WCAG 2.0</i> : 1.3 Adaptable, 2.4 Navigable, and 3.1 Readable.  |

## Evaluation Methods Used

Accessibility review is conducted by adopting the *Website Accessibility Conformance Evaluation Methodology* as published by the *W3C Web Accessibility Initiative (WAI)* group at: <https://www.w3.org/WAI/test-evaluate/conformance/wcag-em/> and by following *How to Meet WCAG* techniques as described at: <https://www.w3.org/WAI/WCAG21/quickref/>.

Conformance evaluation of web accessibility is done using [semi-automated evaluation tools](#) and manual evaluation by user experience designer using:

- Browsers: *Chrome 84.0.4147.105* (Official Build) (64-bit), *Edge 84.0.522.63* (Official build) (64-bit)
- Screen readers: *NVDA 2019.2.1*, *JAWS 17.0.2729* 64-bit English
- Operating systems: *Windows 10 Home 18362.1016*
- Main tools: *W3C Markup Validation Service*, *ARC Toolkit*, *Lighthouse* and *Windows* high contrast
- Additional tools: *Color Contrast Checker*, *Wappalyzer*
- Usability testing of accessibility features: Not conducted

## Relied upon technologies

- HTML5
- CSS
- WAI-ARIA
- ECMAScript 5
- DOM
- jQuery, React, i18next

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline   | Included In Report                                |
|--|---|
| <a href="#">Web Content Accessibility Guidelines 2.0</a>   | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| <a href="#">Web Content Accessibility Guidelines 2.1</a>   | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| <a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>  | (Yes)   |
| <a href="#">EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)</a> | (Yes)   |

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## EN 301 549 Functionality terms

- **Web:** Product or service that is a web page or software that is in web pages or that is embedded in web pages and that is used in the rendering or that is intended to be rendered together with the web page in which it is embedded.
- **Electronic Docs:** Portable Network Documents (PDFs), MS Word® documents, or in general documents that are not web pages or documents that are not embedded in web pages (e.g. letters, spreadsheets, emails, books, pictures, presentations, and movies that have an associated user agent such as a document reader, editor or media player).
- **Software:** Product or service that is not a web page and is not embedded in web pages nor used in the rendering or functioning of the page.
- **Closed:** Functionality that is limited by characteristics that prevent a user from attaching, installing, or using assistive technology. For example. Examples of closed functionality are explained in the [Chapter 5: Generic requirements video of the EN 301 549 YouTube channel](#).
- **Authoring Tool:** Software and services that “authors” (web developers, designers, writers, etc.) use to produce web content (static web pages, dynamic web applications, etc.). Examples of authoring tools are listed below under “[Who ATAG is for](#)”.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- *EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation*

- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

## Overview of audit results

Results of Level AA.

| Principle                         | Level A        | Level AA       |
|-----------------------------------|----------------|----------------|
| <a href="#">1. Perceivable</a>    | 9 / 9          | 11 / 11        |
| <a href="#">2. Operable</a>       | 13 / 14        | 3 / 3          |
| <a href="#">3. Understandable</a> | 5 / 5          | 5 / 5          |
| <a href="#">4. Robust</a>         | 2 / 2          | 1 / 1          |
| <b>Total</b>                      | <b>30 / 30</b> | <b>20 / 20</b> |

Table 1: WCAG 2.x passed out of total criteria, grouped by principle and level.

## Table 1: Success Criteria, Level A

Notes: Based on this evaluation, **ST Web Client** meets WCAG 2.1 Conformance Level A. The only criteria which do not conform and only with WCAG 2.1 is about *Character Key Shortcuts*. Some other problems were reported when analyzing with the semi-automated tools listed under [Evaluation Methods Used](#), but after manual inspection using web browser, screen reader and keyboard it is confirmed the user interface is accessible for all users.

| Criteria  | Conformance Level   | Remarks and Explanations  |
|---|---|---|
| <p><a href="#">1.1.1 Non-text Content</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.1.1 (Web)</li> <li>10.1.1.1 (Non-web document)</li> <li>11.1.1.1.1 (Open Functionality Software)</li> <li>11.1.1.1.2 (Closed Functionality Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>       | <p>Web:</p> <ul style="list-style-type: none"> <li>ARIA is used for additional labeling to image only buttons.</li> <li>All icons and alerts are visible in high contrast mode.</li> </ul> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> |
| <p><a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.2.1 (Web)</li> <li>10.1.2.1 (Non-web document)</li> <li>11.1.2.1.1 (Open Functionality Software)</li> <li>11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> </ul>   | <p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web: The product does not use audio or video.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>   |

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| <ul style="list-style-type: none"> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>  |   |   |
| <p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.2 (Web)</li> <li>• 10.1.2.2 (Non-web document)</li> <li>• 11.1.2.2 (Open Functionality Software)</li> <li>• 11.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: Not Applicable<br/>         Electronic Docs: Not Applicable<br/>         Software: Not Applicable<br/>         Closed: Not Applicable<br/>         Authoring Tool: Not Applicable</p> | <p>Web: The product does not use audio or video.<br/>         Electronic Docs: Not Applicable<br/>         Software: Not Applicable<br/>         Closed: Not Applicable<br/>         Authoring Tool: Not Applicable</p> |
| <p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.3 (Web)</li> <li>• 10.1.2.3 (Non-web document)</li> <li>• 11.1.2.3.1 (Open Functionality Software)</li> <li>• 11.1.2.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p>   | <p>Web: Not Applicable<br/>         Electronic Docs: Not Applicable<br/>         Software: Not Applicable<br/>         Closed: Not Applicable<br/>         Authoring Tool: Not Applicable</p> | <p>Web: The product does not use audio or video.<br/>         Electronic Docs: Not Applicable<br/>         Software: Not Applicable<br/>         Closed: Not Applicable<br/>         Authoring Tool: Not Applicable</p> |

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| <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>   |   |   |
| <p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.1 (Web)</li> <li>• 10.1.3.1 (Non-web document)</li> <li>• 11.1.3.1.1 (Open Functionality Software)</li> <li>• 11.1.3.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web:</p> <ul style="list-style-type: none"> <li>• The application has clear heading structure with at least 3 levels on each page. Landmarks and additional ARIA roles are used to identify important regions.</li> <li>• The application does not use tables, but <i>ARIA</i> listbox widgets are used instead. These are coded according <i>WAI-ARIA</i> design patterns recommendations and are operational with the keyboard or a screen reader.</li> <li>• Dialogs and messages are treated as individual documents with heading starting from level 1.</li> </ul> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> |
| <p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.2 (Web)</li> <li>• 10.1.3.2 (Non-web document)</li> <li>• 11.1.3.2.1 (Open Functionality Software)</li> <li>• 11.1.3.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p>  | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web:</p> <ul style="list-style-type: none"> <li>• Elements are ordered in the same way they appear on screen from top to bottom and from left to right.</li> <li>• Where menus are related to a button or other control, these are placed immediately after the control.</li> <li>• Dialogs and messages are modal and appear at the end of the DOM.</li> </ul> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p>   |



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| <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>   |   | <p>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p>  |
| <p><b>1.3.3 Sensory Characteristics</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.3 (Web)</li> <li>• 10.1.3.3 (Non-web document)</li> <li>• 11.1.3.3 (Open Functionality Software)</li> <li>• 11.1.3.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p> | <p>Web:</p> <ul style="list-style-type: none"> <li>• Icons are used in combination with label.</li> <li>• Alerts indicate success, error, or warning.</li> <li>• Files and folders with all the relevant info are coded with <i>ARIA</i> labels for screen readers.</li> <li>• Sorting direction is indicated with <i>ARIA</i> on the elements you sort.</li> </ul> <p>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p> |
| <p><b>1.4.1 Use of Color</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.1 (Web)</li> <li>• 10.1.4.1 (Non-web document)</li> <li>• 11.1.4.1 (Open Functionality Software)</li> <li>• 11.1.4.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul>  | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p> | <p>Web:</p> <ul style="list-style-type: none"> <li>• Selection is indicated only with color but is also coded with <i>ARIA</i> for custom widgets.</li> <li>• In high contrast where background color is not permitted the selection is visible like border.</li> </ul> <p>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p>   |

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| <ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>  |   |   |
| <p><b>1.4.2 Audio Control</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.2 (Web)</li> <li>10.1.4.2 (Non-web document)</li> <li>11.1.4.2 (Open Functionality Software)</li> <li>11.1.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | <p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web: The product does not use audio or video.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>   |
| <p><b>2.1.1 Keyboard</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.1.1 (Web)</li> <li>10.2.1.1 (Non-web document)</li> <li>11.2.1.1.1 (Open Functionality Software)</li> <li>11.2.1.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>       | <p>Web:</p> <ul style="list-style-type: none"> <li>Keyboard navigation for custom widgets is implemented as specified by <i>WAI-ARIA</i> design patterns.</li> <li>Some additional shortcuts like the go to combination require the press of two keys in a sequence with a short delay.</li> <li>These shortcuts are not required to use the application and are just there to facilitate the workflow.</li> </ul> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> |

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| <p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.2 (Web)</li> <li>• 10.2.1.2 (Non-web document)</li> <li>• 11.2.1.2 (Open Functionality Software)</li> <li>• 11.2.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p>         | <p>Web: Keyboard trap is only implemented for modal dialogs where the user can exit with the close button or ESC key.<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p>  |
| <p><b><u>2.1.4 Character Key Shortcuts</u></b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.4 (Web)</li> <li>• 10.2.1.4 (Non-web document)</li> <li>• 11.2.1.4.1 (Open Functionality Software)</li> <li>• 11.2.1.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>  | <p>Web: Does Not Support<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p> | <p>Web: There are several shortcut keys using single character and there is no mechanism to turn them on and off or to replace them. This could be partially acceptable, if there was a message to notify the user, for the custom application controls from the first loading screen.<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p> |
| <p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2.1 (Web)</li> <li>• 10.2.2.1 (Non-web document)</li> </ul>  | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable</p>  | <p>Web: For security reasons, there is default inactivity timeout of 15 minutes, which is reset on user action. The settings are configurable by the admin.<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable</p>  |

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| <ul style="list-style-type: none"> <li>• 11.2.2.1 (Open Functionality Software)</li> <li>• 11.2.2.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>  | <p>Authoring Tool: Not Applicable</p>   | <p>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p>   |
| <p><b>2.2.2 Pause, Stop, Hide</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2.2 (Web)</li> <li>• 10.2.2.2 (Non-web document)</li> <li>• 11.2.2.2 (Open Functionality Software)</li> <li>• 11.2.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p> | <p>Web: The product does not use moving, blinking, scrolling, or auto-updating information.<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p> |
| <p><b>2.3.1 Three Flashes or Below Threshold</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.3.1 (Web)</li> <li>• 10.2.3.1 (Non-web document)</li> <li>• 11.2.3.1 (Open Functionality Software)</li> <li>• 11.2.3.1 (Closed Software)</li> </ul>  | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p> | <p>Web: The product does not use animations.<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p>  |

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| <ul style="list-style-type: none"> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>   |   |  |
| <p><b>2.4.1 Bypass Blocks</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.1 (Web)</li> <li>• 10.2.4.1 (Non-web document) – Does not apply</li> <li>• 11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>• 11.2.4.1 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>                                 | <p>Web:</p> <ul style="list-style-type: none"> <li>• Screen reader users can use landmarks and headings to move between regions.</li> <li>• All users can take advantage of go to shortcuts.</li> </ul> <p>Electronic Docs: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> |
| <p><b>2.4.2 Page Titled</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.2 (Web)</li> <li>• 10.2.4.2 (Non-web document)</li> <li>• 11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>• 11.2.4.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> </ul>  | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web: Page title is changing to represent current folder or view in the product.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>  |

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| <ul style="list-style-type: none"> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>  |   |  |
| <p><b>2.4.3 Focus Order</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.3 (Web)</li> <li>• 10.2.4.3 (Non-web document)</li> <li>• 11.2.4.3 (Open Functionality Software)</li> <li>• 11.2.4.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web:</p> <ul style="list-style-type: none"> <li>• Focus is changed programmatically only for dialogs.</li> <li>• Focus return to an element after closing a dialog.</li> </ul> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>   |
| <p><b>2.4.4 Link Purpose (In Context)</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.4 (Web)</li> <li>• 10.2.4.4 (Non-web document)</li> <li>• 11.2.4.4 (Open Functionality Software)</li> <li>• 11.2.4.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p>   | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web: Some links are used as part of interactive lists. For example, file links are going to start a download, email message links will open the message contents, and folder links will open the folder contents. This is the fundamental behavior of the entire application, so the Download and Open actions are not written in text into the link name.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> |

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| <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>  |   |   |
| <p><b>2.5.1 Pointer Gestures</b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.1 (Web)</li> <li>• 10.2.5.1 (Non-web document)</li> <li>• 11.2.5.1 (Open Functionality Software)</li> <li>• 11.2.5.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>     | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web: The product does not require gestures to operate the user interface.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>   |
| <p><b>2.5.2 Pointer Cancellation</b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.2 (Web)</li> <li>• 10.2.5.2 (Non-web document)</li> <li>• 11.2.5.2 (Open Functionality Software)</li> <li>• 11.2.5.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p> | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web: Actions are cancelled if the pointer is moved out of the initial target and for drag and drop operations to upload, they can be cancelled by moving out of the drop zone or by pressing ESC.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> |
| <p><b>2.5.3 Label in Name</b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.3 (Web)</li> <li>• 10.2.5.3 (Non-web document)</li> </ul>   | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p>                                       | <p>Web: Accessible labels does match their visual counter parts. In some cases, there are additions to the label to indicate for example, sorting direction, file type and size or to describe image only buttons.</p> <p>Electronic Docs: Not Applicable</p>   |

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| <ul style="list-style-type: none"> <li>• 11.2.5.3.1 (Open Functionality Software)</li> <li>• 11.2.5.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>  | <p>Authoring Tool: Not Applicable</p>   | <p>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p>  |
| <p><b>2.5.4 Motion Actuation</b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.4 (Web)</li> <li>• 10.2.5.4 (Non-web document)</li> <li>• 11.2.5.4 (Open Functionality Software)</li> <li>• 11.2.5.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>   | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p> | <p>Web: The product does not require motion to operate the user interface.<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p>  |
| <p><b>3.1.1 Language of Page</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.1.1 (Web)</li> <li>• 10.3.1.1 (Non-web document)</li> <li>• 11.3.1.1.1 (Open Functionality Software)</li> <li>• 11.3.1.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p> | <p>Web: Default language is only English and is coded for the HTML element.<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p> |



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| <ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>   |   |  |
| <p><b>3.2.1 On Focus</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.2.1 (Web)</li> <li>10.3.2.1 (Non-web document)</li> <li>11.3.2.1 (Open Functionality Software)</li> <li>11.3.2.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web: There are no actions on focusing an element other than just for better displaying the focus. For example, moving some elements in front position to fully display the focus rectangle without clip.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>   |
| <p><b>3.2.2 On Input</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.2.2 (Web)</li> <li>10.3.2.2 (Non-web document)</li> <li>11.3.2.2 (Open Functionality Software)</li> <li>11.3.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web:</p> <ul style="list-style-type: none"> <li>The view button will change the display of elements but will not change the keyboard interaction or the context of the page.</li> <li>Filter drop down in transfer queue will change the type of transfers, but it has the appropriate label.</li> </ul> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> |
| <p><b>3.3.1 Error Identification</b> (Level A)</p>   | <p>Web: Partially Supports</p>  | <p>Web:</p>  |

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| <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.1 (Web)</li> <li>• 10.3.3.1 (Non-web document)</li> <li>• 11.3.3.1.1 (Open Functionality Software)</li> <li>• 11.3.3.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>   | <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>                      | <ul style="list-style-type: none"> <li>• Text is displayed below incorrect fields and the field itself is indicated with glowing red border and with <i>ARIA</i>, but this is not automatically announced to screen readers.</li> <li>• Alert dialogs are not automatically announced with a screen reader and the user need to press TAB to view the error message.</li> <li>• There are visible alert notifications after each major operation, and it will also notify screen reader users automatically.</li> </ul> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> |
| <p><b><u>3.3.2 Labels or Instructions</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.2 (Web)</li> <li>• 10.3.3.2 (Non-web document)</li> <li>• 11.3.3.2 (Open Functionality Software)</li> <li>• 11.3.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web: All input elements have labels. Where applicable description text is added with <i>ARIA</i> to provide additional instructions about a specific field.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>  |

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| <p><b>4.1.1 Parsing</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.1 (Web)</li> <li>• 10.4.1.1 (Non-web document)</li> <li>• 11.4.1.1.1 (Open Functionality Software)</li> <li>• 11.4.1.1.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>         | <p>Web: Partially Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web: The applications is validated using <i>W3C Markup Validation Service</i>. The product passed validation in 2018, but in 2020 there are some errors reported, which however does not affect the use experience after manual inspection with browser, screen reader, and keyboard.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> |
| <p><b>4.1.2 Name, Role, Value</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.2 (Web)</li> <li>• 10.4.1.2 (Non-web document)</li> <li>• 11.4.1.2.1 (Open Functionality Software)</li> <li>• 11.4.1.2.2 (Closed Software) – Not required</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>           | <p>Web: The application is using HTML default controls where possible. Where not, the content is coded with <i>WAI-ARIA</i> design patterns.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>   |

## Table 2: Success Criteria, Level AA

Notes: Based on this evaluation, **ST Web Client** meets WCAG 2.1 Conformance Level AA. Some problems were reported when analyzing with the semi-automated tools listed under [Evaluation Methods Used](#), but after manual inspection using web browser, screen reader and keyboard it is confirmed the user interface is accessible for all users.

| Criteria  | Conformance Level   | Remarks and Explanations  |
|---|---|---|
| <p><a href="#">1.2.4 Captions (Live)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.4 (Web)</li> <li>• 10.1.2.4 (Non-web document)</li> <li>• 11.1.2.4 (Open Functionality Software)</li> <li>• 11.1.2.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web: The product does not use audio or video.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> |
| <p><a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.5 (Web)</li> <li>• 10.1.2.5 (Non-web document)</li> <li>• 11.1.2.5 (Open Functionality Software)</li> <li>• 11.1.2.5 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> </ul>   | <p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web: The product does not use audio or video.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> |

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| <ul style="list-style-type: none"> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>  |   |   |
| <p><b>1.3.4 Orientation</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.4 (Web)</li> <li>• 10.1.3.4 (Non-web document)</li> <li>• 11.1.3.4 (Open Functionality Software)</li> <li>• 11.1.3.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>                | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web: The application does have responsive design features to adopt the user interface to screen size and orientation.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>   |
| <p><b>1.3.5 Identify Input Purpose</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.5 (Web)</li> <li>• 10.1.3.5 (Non-web document)</li> <li>• 11.1.3.5.1 (Open Functionality Software)</li> <li>• 11.1.3.5.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p> | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web:</p> <ul style="list-style-type: none"> <li>• The application does require mostly text input, which is specific for the application.</li> <li>• Password fields are specified.</li> <li>• For fields where list of emails is required, the product does utilize Address Book, where the user selects recipients from a list and does not have to type them manually.</li> </ul> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> |

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| <p><b>1.4.3 Contrast (Minimum)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.3 (Web)</li> <li>• 10.1.4.3 (Non-web document)</li> <li>• 11.1.4.3 (Open Functionality Software)</li> <li>• 11.1.4.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>           | <p>Web: The contrast of static text is above 10:1. The contrast for links and other active elements is a little over 4.5:1.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>   |
| <p><b>1.4.4 Resize text</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.4 (Web)</li> <li>• 10.1.4.4 (Non-web document)</li> <li>• 11.1.4.4.1 (Open Functionality Software)</li> <li>• 11.1.4.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>    | <p>Web: Partially Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web:</p> <ul style="list-style-type: none"> <li>• Some elements will produce scrollbar at zoom rates above 150%.</li> <li>• Long file names, dates and message information is truncated with ellipsis at higher zoom rates and there is no ability to read the full text without zooming out.</li> </ul> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> |

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| <p><b><u>1.4.5 Images of Text</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.5 (Web)</li> <li>• 10.1.4.5 (Non-web document)</li> <li>• 11.1.4.5.1 (Open Functionality Software)</li> <li>• 11.1.4.5.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>                               | <p>Web: The product does not use images with text other than the logo, where this is acceptable. The logo is customizable by the admin and has alt text.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>  |
| <p><b><u>1.4.10 Reflow</u></b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.10 (Web)</li> <li>• 10.1.4.10 (Non-web document)</li> <li>• 11.1.4.10 (Open Functionality Software)</li> <li>• 11.1.4.10 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>   | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web: The application does use media queries to adopt the user interface to different screen sizes, orientation, and devices, resulting in expected vertical scroll and only for elements which does require scroll, like list of folders or files.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> |
| <p><b><u>1.4.11 Non-text Contrast</u></b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.11 (Web)</li> <li>• 10.1.4.11 (Non-web document)</li> </ul>   | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p>                                       | <p>Web: All user interface elements are test for contrast ratio of 4.5:1 or above, event that 3:1 is required in some cases.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p>  |

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| <ul style="list-style-type: none"> <li>• 11.1.4.11 (Open Functionality Software)</li> <li>• 11.1.4.11 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>  | <p>Authoring Tool: Not Applicable</p>   | <p>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p>  |
| <p><b>1.4.12 Text Spacing</b> (Level AA 2.1 only)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.12 (Web)</li> <li>• 10.1.4.12 (Non-web document)</li> <li>• 11.1.4.12 (Open Functionality Software)</li> <li>• 11.1.4.12 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>              | <p>Web: Partially Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p> | <p>Web: The product is mostly constructed from individual user interface elements which are designed to work with different font and label size. There are only a few cases where messages or emails are using text for reading purpose. In those cases, the product neither specify text spacing styles, nor is preventing the user from doing so. In some scenarios with higher zoom level or very long labels certain elements, but not all elements can produce truncated text with ellipsis, where the label cannot be fully read in another way.<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p> |
| <p><b>1.4.13 Content on Hover or Focus</b> (Level AA 2.1 only)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.13 (Web)</li> <li>• 10.1.4.13 (Non-web document)</li> <li>• 11.1.4.13 (Open Functionality Software)</li> <li>• 11.1.4.13 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p> | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p>           | <p>Web: There is no content, which is activated on hover.<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p>  |



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| <p><b>2.4.5 Multiple Ways</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.5 (Web)</li> <li>• 10.2.4.5 (Non-web document) – Does not apply</li> <li>• 11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>• 11.2.4.5 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>   | <p>Web: The product is a web application, where each screen is part of a process, but it does allow for different ways to navigate to a folder: using side tree navigation, with the list view with folder and mailboxes, or using a breadcrumb to navigate folders.</p> <p>Electronic Docs: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>  |
| <p><b>2.4.6 Headings and Labels</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.6 (Web)</li> <li>• 10.2.4.6 (Non-web document)</li> <li>• 11.2.4.6 (Open Functionality Software)</li> <li>• 11.2.4.6 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>  | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web: The application provides descriptive headings and labels in all cases. There are some hidden headings to be used with screen readers only. For example, where toolbar is located and is clearly visible in the user interface, but the same landmark is not always reported for screen readers.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> |
| <p><b>2.4.7 Focus Visible</b> (Level AA)</p> <p>Also applies to:</p>  | <p>Web: Supports</p>  | <p>Web: Focus, hover and selection indication is clearly visible and consistent.</p>   |

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| <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.7 (Web)</li> <li>• 10.2.4.7 (Non-web document)</li> <li>• 11.2.4.7 (Open Functionality Software)</li> <li>• 11.2.4.7 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>  | <p>Electronic Docs: Not Applicable<br/> Software: Not Applicable<br/> Closed: Not Applicable<br/> Authoring Tool: Not Applicable</p> | <p>Electronic Docs: Not Applicable<br/> Software: Not Applicable<br/> Closed: Not Applicable<br/> Authoring Tool: Not Applicable</p>   |
| <p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.1.2 (Web)</li> <li>• 10.3.1.2 (Non-web document)</li> <li>• 11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>• 11.3.1.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: Supports<br/> Electronic Docs: Not Applicable<br/> Software: Not Applicable<br/> Authoring Tool: Not Applicable</p>          | <p>Web: The application uses only one language for all user interface elements, which is specified on the HTML element.<br/> Electronic Docs: Not Applicable<br/> Software: Not Applicable<br/> Authoring Tool: Not Applicable</p> |
| <p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.3 (Web)</li> </ul>  | <p>Web: Supports<br/> Electronic Docs: Not Applicable</p>  | <p>Web: All pages and dialogs are following a consistent navigation pattern.<br/> Electronic Docs: Not Applicable<br/> Authoring Tool: Not Applicable</p>  |

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| <ul style="list-style-type: none"> <li>• 10.3.2.3 (Non-web document) – Does not apply</li> <li>• 11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>• 11.3.2.3 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>  | <p>Authoring Tool: Not Applicable</p>  |  |
| <p><b>3.2.4 Consistent Identification</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.4 (Web)</li> <li>• 10.3.2.4 (Non-web document) – Does not apply</li> <li>• 11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>• 11.3.2.4 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Authoring Tool: Not Applicable</p>                      | <p>Web: All pages and dialogs are following a consistent design pattern.<br/>Electronic Docs: Not Applicable<br/>Authoring Tool: Not Applicable</p>  |
| <p><b>3.3.3 Error Suggestion</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.3 (Web)</li> <li>• 10.3.3.3 (Non-web document)</li> <li>• 11.3.3.3 (Open Functionality Software)</li> </ul>   | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable</p> | <p>Web: Overall the application is designed to prevent errors. In the cases with form validation it does points to the missing fields or does explain why a value is incorrect. For example, when adding invalid recipients or typing incorrect folder name.<br/>Electronic Docs: Not Applicable</p> |

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| <ul style="list-style-type: none"> <li>• 11.3.3.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>   | <p>Authoring Tool: Not Applicable</p>   | <p>Software: Not Applicable<br/>         Closed: Not Applicable<br/>         Authoring Tool: Not Applicable</p>   |
| <p><b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.4 (Web)</li> <li>• 10.3.3.4 (Non-web document)</li> <li>• 11.3.3.4 (Open Functionality Software)</li> <li>• 11.3.3.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: Supports<br/>         Electronic Docs: Not Applicable<br/>         Software: Not Applicable<br/>         Closed: Not Applicable<br/>         Authoring Tool: Not Applicable</p> | <p>Web: The application is validating all user input before it is saved or sent to recipients. There is also admin functionality to audit content and prevent security issues.<br/>         Electronic Docs: Not Applicable<br/>         Software: Not Applicable<br/>         Closed: Not Applicable<br/>         Authoring Tool: Not Applicable</p> |
| <p><b>4.1.3 Status Messages</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.3 (Web)</li> <li>• 10.4.1.3 (Non-web document)</li> <li>• 11.4.1.3 (Open Functionality Software)</li> <li>• 11.4.1.3 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> </ul>  | <p>Web: Supports<br/>         Electronic Docs: Not Applicable<br/>         Authoring Tool: Not Applicable</p>   | <p>Web: The product does not use status message, but only alert messages for success. In the case of the history of uploads, there is dedicated view to monitor active uploads and history of transfes.<br/>         Electronic Docs: Not Applicable<br/>         Authoring Tool: Not Applicable</p>  |

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| <ul style="list-style-type: none"><li>• 12.1.2 (Product Docs)</li><li>• 12.2.4 (Support Docs)</li></ul> Revised Section 508 – Does not apply |  |  |
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## Revised Section 508 Report

Notes: Based on this evaluation, **ST Web Client** meets *Revised Section 508* standards. Some problems were reported when analyzing with the semi-automated tools listed under [Evaluation Methods Used](#), but after manual inspection using web browser, screen reader and keyboard it is confirmed the user interface is accessible for all users.

### Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes: Based on this evaluation the product is accessible to all users listed in the table below.

| Criteria   | Conformance Level | Remarks and Explanations |
|--|-------------------|--------------------------|
| 302.1 Without Vision   | Supports          |                          |
| 302.2 With Limited Vision                                      | Supports          |                          |
| 302.3 Without Perception of Color                              | Supports          |                          |
| 302.4 Without Hearing  | Supports          |                          |
| 302.5 With Limited Hearing                                     | Supports          |                          |
| 302.6 Without Speech   | Supports          |                          |
| 302.7 With Limited Manipulation                                | Supports          |                          |
| 302.8 With Limited Reach and Strength                          | Supports          |                          |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Supports          |                          |

### Chapter 4: [Hardware](#)

Notes: The criteria of *Chapter 4* are **Not Applicable**, thus not relevant to *Axway* products services.

### Chapter 5: [Software](#)

Notes: The criteria of *Chapter 5* after point 502 are **Not Applicable**, because *Axway* products and services are engineered as web pages and are evaluated in the [WCAG 2.x Report](#) section of this document.

| Criteria   | Conformance Level                   | Remarks and Explanations            |
|--|-------------------------------------|-------------------------------------|
| 501.1 Scope – Incorporation of WCAG 2.0 AA                           | See WCAG 2.x section                | See information in WCAG 2.x section |
| <b><u>502 Interoperability with Assistive Technology</u></b>         | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features                       | Not Applicable                      |                                     |
| 502.2.2 No Disruption of Accessibility Features                      | Not Applicable                      |                                     |
| <b><i>502.3 Accessibility Services</i></b>                           | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information   | Not Applicable                      |                                     |
| 502.3.2 Modification of Object Information                           | Not Applicable                      |                                     |
| 502.3.3 Row, Column, and Headers                                     | Not Applicable                      |                                     |
| 502.3.4 Values   | Not Applicable                      |                                     |
| 502.3.5 Modification of Values                                       | Not Applicable                      |                                     |
| 502.3.6 Label Relationships  | Not Applicable                      |                                     |
| 502.3.7 Hierarchical Relationships                                   | Not Applicable                      |                                     |
| 502.3.8 Text   | Not Applicable                      |                                     |
| 502.3.9 Modification of Text   | Not Applicable                      |                                     |
| 502.3.10 List of Actions   | Not Applicable                      |                                     |
| 502.3.11 Actions on Objects  | Not Applicable                      |                                     |
| 502.3.12 Focus Cursor  | Not Applicable                      |                                     |
| 502.3.13 Modification of Focus Cursor                                | Not Applicable                      |                                     |
| 502.3.14 Event Notification  | Not Applicable                      |                                     |
| 502.4 Platform Accessibility Features                                | Not Applicable                      |                                     |
| <b><u>503 Applications</u></b>                                       | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences   | Not Applicable                      |                                     |
| 503.3 Alternative User Interfaces                                    | Not Applicable                      |                                     |
| <b><i>503.4 User Controls for Captions and Audio Description</i></b> | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls   | Not Applicable                      |                                     |
| 503.4.2 Audio Description Controls                                   | Not Applicable                      |                                     |
| <b><u>504 Authoring Tools</u></b>                                    | Heading cell – no response required | Heading cell – no response required |

| Criteria  | Conformance Level                    | Remarks and Explanations            |
|---|--------------------------------------|-------------------------------------|
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)   | See <a href="#">WCAG 2.x</a> section | See information in WCAG 2.x section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable                       |                                     |
| 504.2.2 PDF Export  | Not Applicable                       |                                     |
| 504.3 Prompts   | Not Applicable                       |                                     |
| 504.4 Templates   | Not Applicable                       |                                     |

## Chapter 6: [Support Documentation and Services](#)

Notes: The criteria of *Chapter 6* are **Not Applicable**, because the subject of this report is identified as complex products, where Axway documentation and support services are part of the *Axway Documentation* web portal and *Axway Support* web portal. When a report is ready for these portals a link will be provided in this section.



## EN 301 549 Report

Based on this evaluation, **ST Web Client** meets *EN 301 549* standards. Some problems were reported when analyzing with the semi-automated tools listed under [Evaluation Methods Used](#), but after manual inspection using web browser, screen reader and keyboard it is confirmed the user interface is accessible for all users.

### Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes: Based on this evaluation the product is accessible to all users listed in the table below.

| Criteria  | Conformance Level | Remarks and Explanations |
|---|-------------------|--------------------------|
| 4.2.1 Usage without vision                                | Supports          |                          |
| 4.2.2 Usage with limited vision                           | Supports          |                          |
| 4.2.3 Usage without perception of colour                  | Supports          |                          |
| 4.2.4 Usage without hearing                               | Supports          |                          |
| 4.2.5 Usage with limited hearing                          | Supports          |                          |
| 4.2.6 Usage with no or limited vocal capability           | Supports          |                          |
| 4.2.7 Usage with limited manipulation or strength         | Supports          |                          |
| 4.2.8 Usage with limited reach                            | Supports          |                          |
| 4.2.9 Minimize photosensitive seizure triggers            | Supports          |                          |
| 4.2.10 Usage with limited cognition, language or learning | Supports          |                          |
| 4.2.11 Privacy  | Supports          |                          |

### Chapter 5: [Generic Requirements](#)

Notes: The criteria of *Chapter 10* are **Not Applicable**, because *Axway* products and services are engineered as web pages and are evaluated in *Chapter 9*.

## **Chapter 6: ICT with Two-Way Voice Communication**

Notes: The criteria of *Chapter 6* are **Not Applicable**, thus not relevant to *Axway* products services.

## **Chapter 7: ICT with Video Capabilities**

Notes: The criteria of *Chapter 13* are **Not Applicable**, thus not relevant to *Axway* products services.

## **Chapter 8: Hardware**

Notes: The criteria of *Chapter 8* are **Not Applicable**, thus not relevant to *Axway* products services.

## **Chapter 9: Web** (*see [WCAG 2.x section](#)*)

Notes: The criteria of *Chapter 9* are fully covered in the *WCAG* section of this report.

## **Chapter 10: Non-Web Software**

Notes: The criteria of *Chapter 10* are **Not Applicable**, because *Axway* products and services are engineered as web pages and are evaluated in *Chapter 9*.

## **Chapter 11: Software**

Notes: The criteria of *Chapter 12* are **Not Applicable**, because *Axway* products and services are engineered as web pages and are evaluated in *Chapter 9*. This chapter is not to be confused with the chapter *Software* of *Section 508*, which does apply to all software, including web applications.

## **Chapter 12: Documentation and Support Services**

Notes: The criteria of *Chapter 12* are **Not Applicable**, because the subject of this report is identified as complex products, where *Axway* documentation and support services are part of the *Axway Documentation* web portal and *Axway Support* web portal. When a report is ready for these portals a link will be provided in this section.

## Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: The criteria of *Chapter 13* are **Not Applicable**, thus not relevant to *Axway* products services.