

Axway Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Flow Manager v2.0 20210602 1212

Report Date: June 11th, 2021

Product Description:

AMPLIFY Flow Manager provides a set of services and templates that enable you to configure and deploy file transfer patterns. **Flow Manager** also provides API services to extend the MFT functionality.

[Learn more about Flow Manager from Axway Documentation.](#)

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Notes

Components excluded from review

This product allows integration with Sentinel web dashboard and alerts; and user interfaces for configuration of Transfer CFT and SecureTransport products. Some pages related to these functionalities, were not included in the review, namely the external links from the main navigation: Monitoring, Audit, Dashboard and Alerts as well as right side panel links within the settings for the previously mentioned MFT products.

History of changes

Report of changes are described in the following table:

Report Date	Explanations
June 2021	The very first <i>ACR</i> reports for Flow Manager , using representative sample from all pages and interface states within the application.

Evaluation Methods Used

Accessibility review is conducted by adopting the *Website Accessibility Conformance Evaluation Methodology* as published by the *W3C Web Accessibility Initiative (WAI)* group at: <https://www.w3.org/WAI/test-evaluate/conformance/wcag-em/> and by following *How to Meet WCAG* techniques as described at: <https://www.w3.org/WAI/WCAG21/quickref/>.

Conformance evaluation of web accessibility is done using [semi-automated evaluation tools](#) and manual evaluation by an experienced reviewer, user experience designer and user interface engineer using:

- Browsers: Chrome 91.0.4472.77 (Official Build) (64-bit)
- Screen readers: NVDA 2020.3
- Operating systems: Windows 10 Home 19042.985
- Main tools: *W3C Markup Validation Service*, *ARC Toolkit*, *Lighthouse* and *Windows high contrast*
- Additional tools: *WAVE*, *Color Contrast Checker*
- Usability testing of accessibility features: Not conducted

Relied upon technologies

- HTML5
- CSS

- WAI-ARIA
- ECMAScript 5
- DOM
- SVG
- React

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

Functionality terms

- **Web:** Product or service that is a web page or software that is in web pages or that is embedded in web pages and that is used in the rendering or that is intended to be rendered together with the web page in which it is embedded.
- **Electronic Docs:** Portable Network Documents (PDFs), MS Word® documents, or in general documents that are not web pages or documents that are not embedded in web pages (e.g., letters, spreadsheets, emails, books, pictures, presentations, and movies that have an associated user agent such as a document reader, editor or media player).
- **Software:** Product or service that is not a web page and is not embedded in web pages nor used in the rendering or functioning of the page.
- **Closed:** Functionality that is limited by characteristics that prevent a user from attaching, installing, or using assistive technology. For example. Examples of closed functionality are demonstrated in [Chapter 5: Generic requirements video of the EN 301 549 YouTube channel](#).
- **Authoring Tool:** Software and services that “authors” (web developers, designers, writers, etc.) use to produce web content (static web pages, dynamic web applications, etc.). Examples of authoring tools are listed below under “[Who ATAG is for](#)”.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- *EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation*
- *Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.*

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Overview of audit results

Results of Level AA.

Principle	Level A	Level AA
1. Perceivable	7 / 9	6 / 11
2. Operable	10 / 14	2 / 3
3. Understandable	4 / 5	4 / 5
4. Robust	1 / 2	0 / 1
Total	22 / 30	12 / 20

Table 1: WCAG 2.x supported out of total criteria, grouped by principle and level. Criteria with **Partially Supports** conformance level are not counted towards the total.

Table 1: Success Criteria, Level A

Notes: Based on this evaluation, **Flow Manager** does not meet [WCAG 2.1](#), Conformance Level A.

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Does Not Support</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Most form element does not have programmatically associated label, including checkbox selection. Required fields are indicated only with pseudo element icon. Pagination uses glyphs for previous and next, without text alternative. In Subscriptions there is a warning status with icon, but without text alternative. Similar for Users the lock icon, does not have text alternative. On the Quick start page the images are non-essential and should have empty alt attribute.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p>	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Video or audio is not used in any form.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>

<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Video or audio is not used in any form.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Video or audio is not used in any form.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>

<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Does Not Support Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Incorrect use of landmarks, for example, navigation for the header, navigation not used for the real navigation, no main landmark, header used for headings in multiple places. Labels and descriptions for most, if not all form elements are not associated with the controls. Groups of form inputs are not marked semantically with ARIA or fieldset. Tables appear to be coded correctly. Flow schemas are not marked in a way they can be semantically interpreted as one element with multiple nodes in a sequence. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: All elements that appear on screen are coded in the same order. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>

<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: In the case with invalid fields, those are referred by their visible name. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Invalid status is indicated with text and not only with color. Selecting in data grids is indicated with checkbox. Menu items are coded with ARIA to speak the current page. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to:</p>	<p>Web: Supports</p>	<p>Web: Audio is not used in any form. Electronic Docs: Not Applicable</p>

<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Does Not Support</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Essential controls are not in the tabindex, for example, pagination and custom form controls with popup menus. This is true on the login page and could prevent from using the application at all, by not being able to pick Organization. Same is true for tooltips and advanced search, although the impact is lesser. It was possible to operate all controls with a screen reader, because of the native onClick event, but this is not a reliable workaround.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.2 (Web) 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p>	<p>Web: There is not focus trap for overlay components.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p>

<ul style="list-style-type: none"> • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Authoring Tool: Not Applicable</p>
<p><u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Key shortcuts are not used. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>
<p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) 	<p>Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: There is no timeout for inactivity, or any other functionality that requires timed response. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>

<ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: There is no moving, blinking or auto-updating information.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p>	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: There is not flashing or animated content.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>

<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Does Not Support Electronic Docs: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Headings are used to mark the main content, but there is no way to access important landmarks, for example, navigation, search, or header to log out. Electronic Docs: Not Applicable Authoring Tool: Not Applicable</p>
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	<p>Web: Does Not Support Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: The product is a single page application, where the browser location is implemented to change, but the page title is always AMPLIFY Flow Manager. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>

<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: There are a few exceptions, where dialogs are used in Templates and for Advanced Search, and those appear to be modal, but they do not receive focus upon opening, neither they return focus to the opener element.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Links have unique and descriptive names. Some of the links are names of objects defined by the user, and those are also validated to be unique. On the Plugins page it appears some do not have homepage association and appear with nonfunctional links, which should be considered for a fix, but is not an accessibility concern.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>

<p><u>2.5.1 Pointer Gestures</u> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Gestures are not utilized to operate the user interface.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p><u>2.5.2 Pointer Cancellation</u> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Support</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: There are no drag and drop event and all other controls operate with the native onClick event.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p><u>2.5.3 Label in Name</u> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Label is always the visible label.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>

<ul style="list-style-type: none"> • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		
<p>2.5.4 Motion Actuation (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Motion is not utilized to operate the user interface.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Language is indicated on the HTML tag.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p>	<p>Web: Supports</p>	<p>Web: All controls are coded with events, which activate on user keyboard or mouse input, not on focus or blur.</p>

<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>
<p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: There is not change of context on user input. The only change that could happen on user input is validation. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.1 (Web) 	<p>Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable</p>	<p>Web: Forms are client side validated with very good message both inline and on top of the form, but sadly those fields are not indicated as invalid or the alert is not in a live region, thus available only to sighted users.</p>

<ul style="list-style-type: none"> • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: All fields have labels and where needed instructions are provided. Where labels or instructions are not properly marked or associated with inputs, there are evaluated with success criterion 1.3.1: Info and Relationship. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) 	<p>Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: There are very few errors when validating considering the size of the application and none of them could be considered to have impact on the user. Mostly because of a custom attribute auth-privileges used without data prefix. There also some warning for</p>

<ul style="list-style-type: none"> • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<p>headings and empty links, but those are subject of other criteria.</p> <p>Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Not required • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Does Not Support Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: There are essential custom controls, which are not accessible, because they are not marked in a semantical way, for example, controls with popup menu, including the one on the login page; pagination buttons, which also lack proper labels; to a lesser impact tabs, which are marked as anchor links; tooltips, which are just meaningless span elements; modal dialogs, which are not coded as such; the user menu with Sign out, which is marked as link.</p> <p>Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>

Table 2: Success Criteria, Level AA

Notes: Based on this evaluation, **Flow Manager** does not meet [WCAG 2.1](#), Conformance Level AA.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Web: Supports	Web: Audio is not used in any form.

<p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Video is not used in any form. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>
<p><u>1.3.4 Orientation</u> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p>	<p>Web: Supports Electronic Docs: Not Applicable</p>	<p>Web: Screen orientation is not locked. Electronic Docs: Not Applicable Software: Not Applicable</p>

<ul style="list-style-type: none"> • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Closed: Not Applicable Authoring Tool: Not Applicable</p>
<p><u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Does Not Support Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: There are multiple places, where contact information can be submitted, but all inputs are marked as text and not using the appropriate type, for example, phone or email. This could be non-essential, because the additional contact details are for another person and not the current user of the application. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p>	<p>Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: The essential controls and text do pass the color contrast check, but there are several supportive user interface elements, for example, the flow schema, warning status, pagination and API documentation color coding, where contrast is below 3:1. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>

<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Overall text scale works well at 200% with horizontal scroll. There is one issue for Transfer CFT and SecureTransport type of products, where links in the right-side panel are truncated and there is no way to read the text in full at 150% zoom and above.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: There are no images of text.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>

<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>1.4.10 Reflow (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Does Not Support</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: The layout will no change for different screen sizes. For small displays or higher zoom rates the user is required to operate multiple scroll bars to view the content. There is a critical issue, when viewing a Template, where the top of the view with tabs will stay static, making only a very small fragment of the page to scroll – in edit mode the same content is practically unusable, because the static part is completely obstructing the form fields.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Does Not Support</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: All inputs does not sufficient 3:1 contrast ratio with the white background.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>1.4.12 Text Spacing (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.12 (Web) 10.1.4.12 (Non-web document) 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p>	<p>Web: Setting text style properties to the required minimum with ARC Toolkit, does not result in loss of content or inaccessible controls.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p>

<ul style="list-style-type: none"> • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Authoring Tool: Not Applicable</p>	<p>Closed: Not Applicable Authoring Tool: Not Applicable</p>
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Does Not Support Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Information tooltips cannot be dismissed with ESC key, but only by moving the mouse. For the same tooltips, all other requirements for content on hover are met. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) 	<p>Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Main navigation is always visible, indicating the current location. In view or edit mode for some objects, but not all, for example Users, current page indicator in the navigation is removed. Electronic Docs: Not Applicable Authoring Tool: Not Applicable</p>

<ul style="list-style-type: none"> 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.6 (Web) 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Headings and Labels are describing the content well.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Focus is mostly well visible, but not on buttons, where the only indication is a slight change of background color.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>

<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: There are no parts of the interface in different language, than the default application language. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Navigation is the same on all pages, and links does not change order. All additional navigation patterns, for example, Cancel buttons are consistently placed. Electronic Docs: Not Applicable Authoring Tool: Not Applicable</p>

<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: The user interface is built with reusable components, which does have consistent appearance and behavior in all pages.</p> <p>Electronic Docs: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: All form fields are client-side validated and there is summary on top of the form with missing or invalid required fields. However, required fields are not indicated with ARIA for users with screen readers. It is also advisory to have success message when actions are completed without error.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>

<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: All data is validated on client side before saving or updating. There are warning dialogs do confirm delete actions or a way to Cancel edit mode. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>
<p>4.1.3 Status Messages (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Does Not Support Electronic Docs: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Validation and confirmation messages are not implemented using ARIA live regions, which prevents them to be properly presented by assistive tools. Electronic Docs: Not Applicable Authoring Tool: Not Applicable</p>

Revised Section 508 Report

Notes: Based on this evaluation, **Flow Manager** does not meet *Revised Section 508* standards.

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes: Based on this evaluation the product is not accessible to users with limited vision or with vision loss that require them use assistive technologies, such as screen readers or braille displays and users with physical limitation that require use of keyboard or input mechanisms other than mouse.

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	The gaps in page semantics, labeling and status messaging, makes the application very hard to use with assistive tools, even though it was possible to operate the user interface with the NVDA screen reader.
302.2 With Limited Vision	Does Not Support	The issues with high contrast are very few and mostly non-essential, but the gaps in page semantics, labeling and status messaging, makes the application very hard to use with assistive tools, even though it was possible to operate the user interface with the NVDA screen reader.
302.3 Without Perception of Color	Supports	
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Does Not Support	The lack of keyboard accessibility for some mission critical controls, like, custom select elements and pagination, prevents those

Criteria	Conformance Level	Remarks and Explanations
		users, who does not use a mouse from operating the application at all.
302.8 With Limited Reach and Strength	Does Not Support	The lack of keyboard accessibility for some mission critical controls, like, custom select elements and pagination, prevents those users, who does not use a mouse from operating the application at all.
302.9 With Limited Language, Cognitive, and Learning Abilities	Does Not Support	

Chapter 4: [Hardware](#)

Notes: The criteria of *Chapter 4* are **Not Applicable**, thus not relevant to Axway products services.

Chapter 5: [Software](#)

Notes: The criteria of *Chapter 5* after point 502 are **Not Applicable**, because Axway products and services are engineered as web pages and are evaluated in the [WCAG 2.x Report](#) section of this document.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	
502.2.2 No Disruption of Accessibility Features	Not Applicable	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	
502.3.2 Modification of Object Information	Not Applicable	
502.3.3 Row, Column, and Headers	Not Applicable	
502.3.4 Values	Not Applicable	
502.3.5 Modification of Values	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
502.3.6 Label Relationships	Not Applicable	
502.3.7 Hierarchical Relationships	Not Applicable	
502.3.8 Text	Not Applicable	
502.3.9 Modification of Text	Not Applicable	
502.3.10 List of Actions	Not Applicable	
502.3.11 Actions on Objects	Not Applicable	
502.3.12 Focus Cursor	Not Applicable	
502.3.13 Modification of Focus Cursor	Not Applicable	
502.3.14 Event Notification	Not Applicable	
502.4 Platform Accessibility Features	Not Applicable	
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	
<i>503.4 User Controls for Captions and Audio Description</i>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: [Support Documentation and Services](#)

Notes: The criteria of *Chapter 6* are **Not Applicable**, because the subject of this report is identified as complex products, where Axway documentation and support services are part of the *Axway Documentation* web portal and *Axway Support* web portal. When a report is ready for these portals a link will be provided in this section.

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	
603.3 Accommodation of Communication Needs	Not Applicable	

EN 301 549 Report

Notes: Based on this evaluation, , **Flow Manager** does not meet *EN 301 549* standards.

Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes: Based on this evaluation the product is not accessible to users with limited vision or with vision loss that require them use assistive technologies, such as screen readers or braille displays and users with physical limitation that require use of keyboard or input mechanisms other than mouse.

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Does Not Support	The gaps in page semantics, labeling and status messaging, makes the application very hard to use with assistive tools, even though it was possible to operate the user interface with the NVDA screen reader.
4.2.2 Usage with limited vision	Does Not Support	The issues with high contrast are very few and mostly non-essential, but the gaps in page semantics, labeling and status messaging, makes the application very hard to use with assistive tools, even though it was possible to operate the user interface with the NVDA screen reader.
4.2.3 Usage without perception of colour	Supports	
4.2.4 Usage without hearing	Supports	
4.2.5 Usage with limited hearing	Supports	
4.2.6 Usage with no or limited vocal capability	Supports	
4.2.7 Usage with limited manipulation or strength	Does Not Support	The lack of keyboard accessibility for some mission critical controls, like, custom select elements and pagination, prevents those

		users, who does not use a mouse from operating the application at all.
4.2.8 Usage with limited reach	Does Not Support	The lack of keyboard accessibility for some mission critical controls, like, custom select elements and pagination, prevents those users, who does not use a mouse from operating the application at all.
4.2.9 Minimize photosensitive seizure triggers	Supports	
4.2.10 Usage with limited cognition, language or learning	Does Not Support	
4.2.11 Privacy	Supports	

Chapter 5: Generic Requirements

Notes: The criteria of *Chapter 10* are **Not Applicable**, because *Axway* products and services are engineered as web pages and are evaluated in *Chapter 9*.

Chapter 6: ICT with Two-Way Voice Communication

Notes: The criteria of *Chapter 6* are **Not Applicable**, thus not relevant to *Axway* products services.

Chapter 7: ICT with Video Capabilities

Notes: The criteria of *Chapter 13* are **Not Applicable**, thus not relevant to *Axway* products services.

Chapter 8: Hardware

Notes: The criteria of *Chapter 8* are **Not Applicable**, thus not relevant to *Axway* products services.

Chapter 9: Web (see [WCAG 2.x section](#))

Notes: The criteria of *Chapter 9* are fully covered in the *WCAG* section of this report.

Chapter [10: Non-Web Software](#)

Notes: The criteria of *Chapter 10* are **Not Applicable**, because *Axway* products and services are engineered as web pages and are evaluated in *Chapter 9*.

Chapter [11: Software](#)

Notes: The criteria of *Chapter 12* are **Not Applicable**, because *Axway* products and services are engineered as web pages and are evaluated in *Chapter 9*. This chapter is not to be confused with the chapter *Software* of *Section 508*, which does apply to all software, including web applications.

Chapter [12: Documentation and Support Services](#)

Notes: The criteria of *Chapter 12* are **Not Applicable**, because the subject of this report is identified as complex products, where *Axway* documentation and support services are part of the *Axway Documentation* web portal and *Axway Support* web portal. When a report is ready for these portals a link will be provided in this section.

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Not Applicable	
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Not Applicable	
12.2.3 Effective communication	Not Applicable	
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: The criteria of *Chapter 13* are **Not Applicable**, thus not relevant to *Axway* products services.

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